

South West London Health and Care Partnership

Project Mobilisation Project – NHS Interoperability Programme

The Challenge

South West London Health and Care Partnership has embarked on a programme to deliver an “in-context” launched, multi-provider data sharing platform across a diverse health economy, as part of a wider digital programme. The project is complex, incorporating 4 acute trusts, 6 CCGs, Community, Mental Health, Urgent Care and Social Care services, and their respective clinical/operational systems.

Nautilus was appointed to establish and mobilise the first phase of this programme.

The Solution

Nautilus took a phased approach:

- Solution rescope and revalidation
- Project set up
- Mobilisation of Phase 1
- Commercial management

These activities were as follows:

Step 1: Solution Rescope and Revalidation

Nautilus reviewed the previously approved business case, which had been prepared more than a year earlier, to confirm that the approach was still valid. We re-assessed the options, engaged principle stakeholders to achieve buy-in to a revised options model, and then used this as the basis for updating the definition and business case for Phase 2.

Step 2: Project set up

Nautilus defined the project governance and established effective project controls; defined workstream profiles and Terms of Reference. We then defined and baselined the plan for the “First 100 Days” and roll-out plans, including technical delivery plans to support HIE implementation / upgrade.

Step 3: Mobilisation

The Nautilus Account Manager and Project Manager initiated engagement with stakeholders at the acute trusts, CCGs, including technical, programme, communications and IG representatives at acute sites and CCGs. We defined the person-specification for the GP Liaison role so that the CCGs

could commence recruitment. In parallel, we engaged with 3rd party system suppliers (Servelec, SystemC and Advanced Health and Care) to agree the approach, specification, and commercial basis for required data feeds. Finally, we provided advice and support to the Kingston HIE project launch team.

Step 4: Commercial management

The Nautilus Account Manager led on commercial / supplier management to agree Change Control notices with Cerner for both Kingston and St Georges, and with Servelec for the Mental Health data feed. He also advised on budget re-allocation to meet in-year and overall spend targets.

- Commercial engagement/vendor management to negotiate and deliver Cerner change control notices
- 3rd party engagement regarding delivery of data feeds

The Outcome

Phase 1 mobilisation completed, demonstrating the commercial, engagement and project management skills of the team engaged

- Preferred option agreed by all key stakeholders
- Contracts in place to deliver HIE to Kingston, with project launch initiated
- Upgrades to HIE contracts for Croydon and St. George’s complete
- Project plans baselined and in live reporting
- CCG engagement (Croydon, Wandsworth, Merton) to provide roll-out support

Project handover report with supporting collateral was delivered.